

# FULL REFUND GUARANTEE



## Safe Overseas Study-Aboard Campaign

In most countries, including the Philippines, refund policies for study-abroad programs often involve significant deductions, and the student bears the full cost. However, with our campaign, only the actual period of stay and any promotional amounts received are deducted, minimizing any loss due to refunds.

The purpose of this campaign is to show our confidence in our educational services. If you experience our school and feel it's not right for you, we offer reasonable refund options.

### What It Covers

- Only the period of stay is deductible.

*Example: In general study-abroad refunds, even if a refund is requested immediately after arrival, over 30% of tuition may be deducted.*

### Who Qualifies

- Students who enroll after March 1, 2026, through one of our official partners/agents.

### Terms & Conditions

#### Basic Conditions for Eligibility for this Campaign

- To be eligible for this campaign, the student must apply within 4 weeks of arriving at the school. After that, must follow the school's refund policy.
- This campaign is for those who have registered for 4 weeks or more.
- To be eligible for this campaign, the student must register through the school's official agent.

#### Cases where this campaign is NOT APPLICABLE

- Those who do not meet **the above conditions**.
- Those who applied for the **IELTS Guarantee course**.
- Those who applied for **family, junior, and camp-related courses**.
- Those who have registered for **accommodation (dormitory or hotel) only** without classes.
- Those registered through the **representative office**. (As of May 2026, only the Arab representative office is in operation, so students from Middle Eastern countries cannot use this campaign)

### Application Process

- Refunds may be requested for any reason, including personal reasons or dissatisfaction with the school's services.
- To apply, contact the School Administration Office or your agent.
- The refund will deduct the actual period of stay (calculated as total tuition × 1/N, admission fees, and any promotional benefits received).
- Completed immigration fees (SSP, SSP I-Card, VISA extension) are non-refundable.
- Refunds are processed weekly. Applications must be submitted by Thursday.

CIP ENGLISH is committed to building a school system you can trust through this transparent and student-friendly refund system.

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